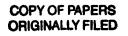
JUN 1 8 2002 LAttorney Docket No.: 42390.P9765x



Art Unit:

Examiner:

Patent

2161

Unassigned

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of:

Anderson, et al.

Serial No.: 09/895,557

Filed: June 29, 2001

For: METHOD AND APPARATUS FOR MESSAGE ESCALATION BY DIGITAL ASSISTANTS

Assistant Commissioner for Patents Washington, D.C. 20231

RECEIVED
JUN 2 5 2002
GROUP 3600

PRELIMINARY AMENDMENT

Sir:

Applicant respectfully requests the Examiner to enter the following amendments.

IN THE CLAIMS

Please amend the following claims as presented, below, in clean-unmarked format:

28. (Amended) The computer readable medium of claim 27, wherein determining the level of importance of the event to the first person comprises

.

A